



Experience a brand new connection with Q'Soft™

ATT Queue Management Solution is a flexible system that meets almost any queue management applications from hospitals, polyclinics, banks, retail outlets, statutory boards and service centers, etc. - in fact in any place that has a queue to be managed. Our expertise is particularly strong - from consulting through designing, implementing and roll-out, to the maintenance and monitoring of the whole entire application. Unique in its ease of implementation and configuration, the software provides the ability to streamline to the correct service

Q'SOFT™

Integrated Queue Solutions

QUEUE MANAGEMENT SOLUTIONS



queue, providing better service to the clients with the adequate information required and encourages staff to work more efficiently. With our unique customized solution, it offers greater control and flexibility for our clients in managing the queue flow through live-web queue view and SMART SMS interactive solution. Our very own Q'Soft™ software eliminates the need for customers to stand in a line and creates better customer flow management with minimal disruption while maximizing their satisfaction at the same time.





Let us put our experience to work for you.

We can help you build a truly integrated queue solution - a powerful solution to help optimize operational efficiency, effective cost-saving and taking client satisfaction to the next level. We bring our clients a unique blend of knowledge of emerging technologies, application engineering expertise and system planning experience. We are dedicated to provide efficient and effective solutions with a steadfast commitment to our clients.

We improve your customer interactions.

We can help you create consistent and seamless interactions throughout the entire customer experience. It is a world of shorter wait times, lesser paper and more ways for customers to connect with their providers, quickly and conveniently.

Working with ATT has its benefits.

ATT is taking the company to a new level of technological innovation. With the expansion of the Research & Development Division, it allows us to pursue new technology trends in order to innovate, design and develop new range of products to anticipate and meet the changing requirements of our clients. We are committed and known in industry for our high quality, cost-effective, timely delivery of cutting-edge solutions. We've worked with hospitals polyclinics, banks, retail outlets, statutory boards, service centers and providers of all sizes, so we have the foundation of experiences ad proven workflow to design the best solution for you. With our dedicated and experienced team of engineers, we are always developing new innovations to keep up with the latest industry's trends. Our innovative solutions provides the right tools, techniques, technologies and skill sets to execute most comprehensive and complex projects with considerable ease.

Our Solutions

We are here when you need us.

ATT stand by our clients with a 24/7 customer care service and technical support that they themselves rate as truly outstanding. Our software helps in identifying potential future bottlenecks and serves the monitoring station by sending periodic information to back up the data.

The difference we dare to make.

We have the distinct credibility of executing challenging projects across various technology and application areas. It is our aim to create a unique and memorable experience for our clients. Our passion is to exceed our clients' expectations with our team of innovative and dedicated engineers along with their vast experiences.



With Q'Soft™, we don't make you wait.

With our unique customized solution, it offers greater control and flexibility for our clients in managing the queue flow through live-web queue view and SMART SMS interactive solution, etc. Be it web-based or application-based Queue Management solutions, we are able to customize to your specific requirements. Q'Soft™ is a powerful yet easy to install, easy to operate software that provides a comprehensive queue management solution packed with much functionality within the software to assist administrator in a required environment thereafter improving service level by reducing its customers waiting and serving time. Q'Soft™ is also smart enough to integrate into any 3rd party software or systems, allowing more flexibility and freedom to the clients. And we make queue management a breeze for you.

Our solutions include:

Q'Soft™ Web Admin. A customized log-in page designed to suit the clients' requirements. It removes the need to manually edit configuration files like /etc/password and allows you to manage a system from the console or remotely.

Q'Soft™ Virtual Client. Customized Graphical User Interface (GUI) tailored to the specifications of individual clients. A user friendly driven software which makes monitoring of customers' queue a lot easier.

Q'Soft™ LED Solutions. A range of customized dynamic displays to provide clear, distinctive information to the needs of the clients. The top quality, super bright and super wide angle LED is great for excellent image, motion viewing and is highly stable and reliable under any operational conditions.

Q'Soft™ Media Solutions. A great marketing platform for showcasing the company's brand, advertisements and the queue numbers all at the same time.

Our Solutions



Q'Soft™ Self-Help Queue Kiosk.

An interactive self-help queue kiosk coupled with advanced technologies that worked with our customized Q'Soft™ software; streamlining customers to the correct queue services and also capturing basic customer information prior to counter services. It provides ease of access, reduced transaction time and easy access to information by



Q'Soft™ Desktop Self-Help Kiosk.

Desktop Self-help kiosk is very similar to the Self-Help Queue Kiosk except that it is much smaller in size; is portable and it serves as a basic queue ticketing station. The Desktop Self-Help Kiosk is ideal when you need just a basic compact queue ticketing kiosk for your organization.



Q'Soft™ SMS Solutions. This value-added service can be integrated into the software to notify customers of their queue number and advise them when will be their turn. In this way, it helps to reduce queue crowd at waiting area, hence, increasing the efficiency of the organization. `



Q'Soft™ Smart Phone Admin. The latest technology developed to facilitate the flow of long queue; it can be used before the ticket is generated at the kiosk and provide user the ability to capture customer information prior to counter services.

Q'Soft™ Feedback Solutions. This platform allows user to gather feedback from their clients on the services that are rendered to them. In this way, the user is also able to rate their employees on how well they have performed their services to the customers.

