



ATT Queue Management Solution is a flexible system that meets almost any queue management applications from hospitals, polyclinics, banks, retail outlets, statutory boards and service centers, etc. - in face in any place that has a queue to be managed. Our expertise is particularly strong - from consulting through designing, implementing and roll-out, to the maintenance and monitoring of the whole entire application. Unique in its ease of implementation and configuration, the software provides the ability to streamline to the correct service

Integrated Queue Solutions

QUEUE MANAGEMENT SOLUTIONS

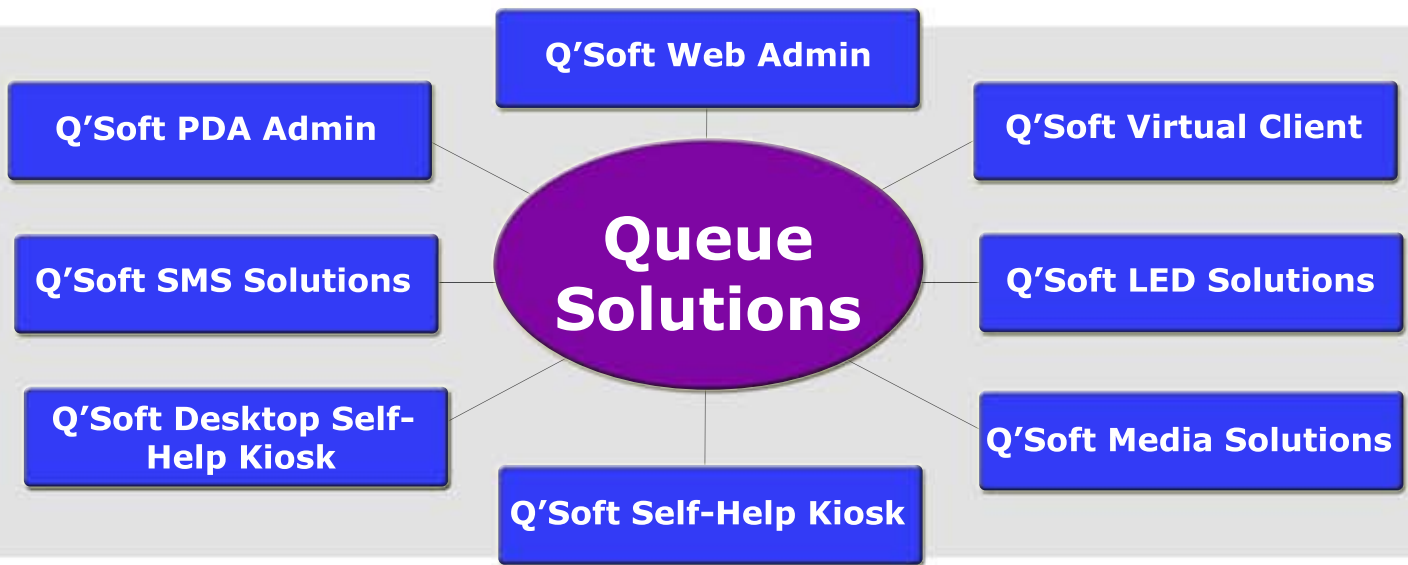
Q'SOFT



queue, providing better service to the clients with the adequate information required and encourages staff to work more efficiently. With our unique customized solution, it offers greater control and flexibility for our clients in managing the queue flow through live-web queue view and SMART SMS interactive solution. Our very own Q'Soft software eliminates the need for customers to stand in a line and creates better customer flow management with minimal disruption while maximizing their satisfaction at the same time.



Features and Performance



Q'Soft Web Admin

- A customized log-in page designed to suit each client's requirements

Q'Soft Virtual Client

- Ability to have different Graphical User Interfaces for different requirements

Q'Soft LED Solutions

- TCP/IP configuration via LAN
- Customized display panel to suit client's requirements
- Able to display graphical texts and numbers

Q'Soft Media Solutions

- Customized display outlook
- Display queue numbers, media information and advertisements on one (1) monitor with web-based control
- Marketing tool to enhance the company brand

Q'Soft Self-Help Kiosk

- Empowers customers to be self-informed
- Streamlines customers to the correct queue services
- Captures basic customer info prior to counter services
- Integration with 3rd party software services

Q'Soft Desktop Self-Help Kiosk

- Mini design concept to cater for self-help idea with the latest technology
- Compact, portable and durable Epson self-dispensing ticketing machines for heavy usage and designed for desktop use

Q'Soft SMS Solutions

- Customer is able to find out exactly where they are in the queue
- Customer will be notified by SMS when their turn is coming or when they missed a turn
- Helps to reduce queue crowd at waiting area

Q'Soft PDA Admin

- Provides user with the ability to capture customers' info prior to counter services
- Facilitates the flow of long queues